



# Protect Your Awning

Worry-Free Protection For Your Awning



Warranty



Winterize



Troubleshoot



Service

## Gold Member Service Plus Plan

Service Plus is an extended warranty plan that offers worry-free protection for both functional party and labor on your awning. This helps extend the life of your awning purchase and gives you peace of mind.

Yearly Cost:

# \$249/yr

Gold Members will be billed **\$124.50 twice a year** when service is scheduled (Spring & Fall). You can cancel your plan anytime.

### End of Season Service

(October - November)

- Multi point inspection
- Lubricate all moving parts
- Adjust inner & outer limit switches
- Remove & store valance in supplied bag
- Wipe down & clean framework
- Check & secure all electrical connections



### Beginning of Season Service

(March - April)

- Multi point inspection
- Re-install stored valance
- Replace wind sensor & remote batteries
- Wipe down & clean framework
- Check & secure all electrical connections

## Plus you receive:

- ✔ 48 Hour Priority Service
- ✔ Extended Warranty From 5-6 Years
- ✔ No Labor Cost During Your Warranty Period\*

\*Labor cost will be covered under normal cover damaged to the awning made by the owner of the awning or damaged due to Acts of God

## Our Warranty

### Retractable Awning Warranty

Residential Retractable Awning:

**1 year** - Labor

**5 years** - Fabric/Frame/Motor

**1 year** - Accessories (front & side screens, wind poles, wind sensor).

See Full Warranty at:  
[www.marygrove.com/warranty](http://www.marygrove.com/warranty)

## Adjusting Slope/Pitch

Locate the loops attached to each of the arms towards the back of the awning. Use the crank pole to turn the loops of each arm until you've reached the desired slope.

Do not extend the awning more than 5' when adjusting the slope. After slope is adjusted, then extend the awning out to the desired projection.

See How-To Video at:  
[www.marygrove.com/service](http://www.marygrove.com/service)

## My Awning is Beeping

The beeping you may hear is a low-battery indicator on your wind sensor. It requires **two (2) AAA batteries**. Tap the wind sensor in the direction of the arrow imprinted on the face.

Remove the sensor, open the black battery cartridge inside, and replace the batteries. Slide and lock the wind sensor back in the opposite direction of the arrow.

See How-To Video at:  
[www.marygrove.com/service](http://www.marygrove.com/service)

## Valance Maintenance

**Winter Valance Removal:** We recommend removing the valance around Halloween. Locate the end caps at each end of the front bar. Remove the screw & molly from the bottom hole only of each end cap. Slide the valance out. Store your new valance in a bag somewhere indoors in a dry environment.

**Spring Valance Install:** We recommend reinstalling the valance around Easter. Locate the end caps at each end of the front bar and make sure the screw & molly are removed from the bottom holes only. With the plastic tubing inserted along the top of the valance hem, slide the valance back into the front bar and re-secure the mollies and end caps on both ends.

See How-To Video at:  
[www.marygrove.com/service](http://www.marygrove.com/service)



### Always Remember

Never leave the awning rolled out unattended.



Visit our website or scan the QR Code for access to our How-To Videos.



Marygrove Service & Support

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